

## Supported Server Operating Systems

A **Pipeline Pilot Server 2021** installation is required and must include the **Insight** package.

Insight is certified for installation with Pipeline Pilot on the following operating systems:

- Windows Server 2019
- Windows Server 2016
- Red Hat Enterprise Linux 8.x
- Red Hat Enterprise Linux 7.5 or later

For operating system requirements for the Pipeline Pilot installation, see the *Pipeline Pilot Server Installation Guide* and the *Pipeline Pilot Client Installation Guide*.

## Supported Client Operating Systems and Browsers

Insight is supported on Windows 10 (64-bit).

The following web browsers are supported:

| Browser        | Supported Versions |
|----------------|--------------------|
| Microsoft Edge | Chromium version   |
| Firefox        | ESR 68 64-bit      |
| Google Chrome  | Latest             |

**Note:** Third-party chemistry sketchers cannot be launched on any Mac OS X browsers.

If you have problems working with Insight in your preferred environment, contact [Dassault Systèmes Customer Support](#).

## BIOVIA Desktop Connector

The BIOVIA Desktop Connector enables communication between BIOVIA applications running in your browser, like BIOVIA Insight, and desktop applications like BIOVIA Draw, ChemDraw, or Microsoft Office.

If you want to use the BIOVIA Desktop Connector you must setup and configure the Desktop Connector Messaging Service, see "BIOVIA Desktop Connector" in the For Administrators section of the *BIOVIA Insight Help* for more information.

If the Desktop Connector Messaging Service is enabled, users will be prompted to install the Desktop Connector on their local machine the first time they visit Insight.

## Software Requirements

The following BIOVIA software is required.

| Software          | Version |
|-------------------|---------|
| BIOVIA Foundation | 2021    |

## Software Tested with BIOVIA Insight 2021

The following software has been tested with BIOVIA Insight 2021.

| Software             | Version       |
|----------------------|---------------|
| BIOVIA Draw          | 2016 or later |
| BIOVIA Direct        | 2016 or later |
| PerkinElmer ChemDraw | 17, 18, 19    |

## Oracle Database Requirements

Insight 2021 is supported with the following versions of Oracle Database:

- Oracle Database 19.7 Enterprise and Standard Edition (64-bit)
- Oracle Database 12c R2 (64-bit)

The Insight project database is supported on the following platforms (64-bit versions, only).

| Operating System         | Version      |
|--------------------------|--------------|
| Windows Server           | 2019         |
| Windows Server           | 2016         |
| Red Hat Enterprise Linux | 8.x          |
| Red Hat Enterprise Linux | 7.5 or later |

**Tip:** For more information on requirements for databases that Insight can search, see the *Query Service Administration Guide*.

## MongoDB Requirements

MongoDB 3.4 is required to store visualization data. Insight requires a directory to which it can write database files and a port on which it can listen for connections. For server requirements for MongoDB, see <http://docs.mongodb.org/manual/administration/production-notes/#hardware-requirements-and-limitations>.

For more information on setting up MongoDB, see the *BIOVIA Insight Installation Guide*. The *Insight Installation Guide* and these System Requirements are available both online and in PDF format.

## Supported Regional Language Settings

BIOVIA supports Insight 2021 on the following regional language settings:

- English (U.S.)
- German
- Japanese

**Note:** Customized regional settings are NOT supported.

## Additional Information

For additional information about BIOVIA Insight and other Dassault Systèmes applications, visit the Dassault Systèmes Support site:

<https://www.3ds.com/support/>

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## Acknowledgments and References

To print photographs or files of computational results (figures and/or data) obtained by using Dassault Systèmes software, acknowledge the source in an appropriate format. For example:

"Computational results were obtained by using Dassault Systèmes BIOVIA software programs. BIOVIA Insight was used to perform the calculations and to generate the graphical results."

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